eTRAKIT COR CONNECT:



A Brief How-To Apply for Permits Guide

Access the City of Richmond's "eTRAKiT" COR CONNECT Web Portal at <u>https://etrakit.ci.richmond.ca.us</u>

Public User (Homeowner, Community Member) account allows for scheduling inspections, uploading/downloading PDF documents, and to pay fees. To set up an account click on Public Account Setup to register. <u>Contractors, registered design professionals or licensed trade professional please use</u> <u>your Contractor/Landlord/Utility account.</u> Select from the login Drop Down "Public User".

For contractors, registered design professionals or licensed trade professionals doing business within the City of Richmond, please select Contractor/Landlord/Utility from the drop down menu above, enter your company name. If you are one of the above trades and not registered with the City of Richmond, please contact the appropriate department to set up your account. **Select from the login Drop Down "Contractor/Landlord/Utility".**

Enter Your Registered Contractor Name with the City or your Permt Technican will supply you with login and password. Check the "Remember Me" to always have your login appear.



FIRST TIME USERS and for all online Application

Instructions click on the option "Click here"

Understanding the simple 4 step application submittal process will get you thru the process.

This site allows citizens and contractors to submit applications, issues or complaints, view the status of applications and pay	
outstanding fees.	
How to use COR Connect for questions, complaints, compliments?	
First Time Users and On-line Application Instructions and Required Forms Click here	
For a list of document prefixes and meaning Click here	
A Public User (Homeowner, Community Member) account allows for scheduling inspections, uploading/downloading PDF documents, and to pay fees. To set up an account click on Public Account Setup to register.	
For contractors, registered design professionals or licensed trade professionals doing business within the City of Richmond, please select Contractor/Landlord/Utility from the drop down menu above, enter your company name. If you are one of the above trades and not	
Mour account	12

Under the Permits menu select Apply/Submit Application. The Electronic Permit Submission Agreement will appear. If you agree click "I agree" and the "Continue".



City of Richmond eTRAKiT Building Permit Application Process

If you selected Apply/Submit Application before logging you will get the following login screen.



Step 1. Permit Information.

- 1. Pick the Permit type "ONLINE BUILDING PERMIT APPLICATION" or what applies
- 2. Choose the Sub type that best describes the work (this will be updated by your permit tech).
 - RESIDENTIAL
 - COMMERCIAL only available when logged in as a contractor
 - INDUSTRIAL only available when logged in as a contractor
 - DEMOLITION
 - BACKUP BATTERY POWER WALL
- 3. Enter a description of the scope of work (use the extended if more than 60 characters)
- 4. Enter the Estimated Job Valuation; this value shall include foundations, site preparation, contractor's charge, plan preparation, soil reports, HVAC equipment, labor, etc.
- Enter the location address USE THE SEARCH OPTION, first type in part of the address, street name or number. Locate your address when you see "Select from Address Below". <u>YOU MUST</u> press the "Search" button.

If not listed or you see "There were no street names found." Click the "Enter address manually" and enter the location address.

- Check your relationship to the permit. ☑ Property Owner ☑Contractor Just a label, <u>Contractors include Architects, Planning Associates everyone else that is not the</u> <u>Property Owner.</u>
- 7. Use the select button to search for the fillable PDF Building Permit Application "PAF" <u>that you</u> <u>filled in, signed and dated</u>, and an Owner-Builder declaration if applicable. Name each attachment appropriately.
- 8. Click the Next step button at the bottom



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Shopping Cart • Paid Irens • Draid Irens • Contact us Extended Scope of WorkNotes: Status Estimated Job • Status	Violations Search Pay Fees Issues/Concerns Report Issue/Concern Search Issue/Concerns	*PERMIT Subtype: RESIDENTIAL *Detailed Scope of Work (continue below): Description of Work to be performed (must match PAF form) Detailed scope must match scope of work on the SIGNED PAF that you attach. ***WATER HEATER REPLACEMENT*** please specify in the scope of work and on your attached permit application form if the water heater is gas or electric.
Contact us Estimated Job Value Sistonon Value Permit valuation with a linelude total value of the work, including materials and labor, for which the permit is being issued, such as electrical, gas, mechanical, plumbing equipment and permanent systems. If, in the opinion of the building official, the valuation is underestimated on the application, the permit shall be denied, unless to be the building official. Final permit waluation shall be set by the building official. For REVISION's to permitted drawings ONLY: the permit type must be ONLINE REVISIONS TO A PERMITTED SET OF DRAWINGS OR DOCUMENTS. IF the revision increases the permit valuation, then the amount is the revision only. Enter any or All Required data * denotes required fields Image: Proved Planning Nbr: PLN21-oox if applicable Image: Plant to thour address and press search. When being the sector of the secto	Shopping Cart PayAll Fees Paid Items	Extended Scope of Work/Notes:
Enter any or All Required data * denotes required fields PARENT PROJECT Image: Proved Planning Nbr: PLN21-xxx if applicable Enter art of your address and press search. When Ising the set of the se	Contact Contact us	Estimated Job Value Permit valuation shall include total value of the work, including materials and labor, for which the permit is being issued, such as electrical, gas, mechanical, plumbing equipment and permanent systems. If, in the opinion of the building official, the valuation is underestimated on the application, the permit shall be denied, unless the applicant can show detailed estimates to meet the approval of the building official. Final permit valuation shall be set by the building official. For REVISIONS to permitted drawings ONLY: the permit type must be ONLINE REVISIONS TO A PERMITTED SET OF DRAWINGS OR DOCUMENTS. IF the revision increases the permit valuation, then the amount is the revision only.
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City of Richmond eTRAKiT Building Permit Application Process

Location
*Enter part of your address and press search. When using the the APN, enter first 9 digits excluding dashes You must press search to locate the address (TIP: when searching by address, do not use any punctuation or ST, DR, AVE, etc. in your search). For instance, for 450 S. Civic Center PIz, type only "450" and click search. Search By Address ADDRESS OF WORK LOCATION SEARCH
Your Relation to this Permit
Property Owner Check this box if you are the Property Owner Contractor/Applicant Check this box if you are the Contractor/Applicant
Attachments
 * You are required to attach a completed permit application form as a PDF (from the links below) Complete and attach a City of Richmond Permit Application, Building Permit Application Form and an Owner-Builder Declaration Form if applicable, a Grading/Land Development Application Form if applicable, a C&D Waste Recycling Form if applicable. Encroachment Permit Application Form, for Transportation Permits Transportation Permit Application. MAC/Safari Users please download and use Google Chrome from the App Store. PDF files. Should not be encrypted or password protected. File names should be: All uppercase (capital) letters. Dashes are acceptable in PDF file names (BLD-1.pdf, ETR-1.pdf). No spaces in file names. File names must not contain special characters, such as asterisks, parenthesis, periods, question marks. Please use the following naming convention of the filename if attaching to a Building Application PAF-PERMIT APPLICATION FORM Ist SUBMITTAL PLANS, 2nd SUBMITTAL PLANS, 3rd SUBMITTAL PLANS , etc Taslumet to PROVIDE ALL NECESSARY INFORMATION AND/OR DOCUMENTATION OR SUBMITTING THE FORM INCORRECTLY/INCOMPLETELY WILL RESULT IN THE DENIAL OF THE PERMIT REQUEST. IF THE REQUEST IS DENIED, CUSTOMERS MUST RESUBMIT A NEW APPLICATION WITH ALL NECESSARY DOCUMENTATION. ONCE THE PERMIT HAS BEEN ISSUED, ANY
Filename Select
Description

When uploading files, drawings or plans you must click the upload



button.

Click the Next step button at the bottom of the page to go to step 2.

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Step 2. Verify the Applicant and Contractor contact Information. You cannot change the license or ID number in the contractor information. That was assigned by our organiztion. If blank enter the assigned California State License Board Number.

	HOME D	ASHBOARD VIEW/EDIT PROFILE VIEW	CART LOG OUT LOGGE	D IN AS: CRW SYSTEMS INC
My Dashboard	Permit Ap	plication		
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Applications Search Projects	Applicant .	Information		
Pay Fees	*Name	CRVV SYSTEMS INC	*Phone	(510) 620-6740
Search Property	*Address	450 Civic Center Plaza	*Email Address	noreply@ci.richmond.ca.us
Inspections Schedule	*City	RICHMOND	License or ID	5106206740
Cancel Scheduled	*State	CA	*Zip	94804 -
License Apply for New Licenses Search Licenses Pay Fees	Owner Inf	ormation		
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Search Issue/Concerns Shopping Cart Pay All Fees Paid Items	State	CA	Zip	94804 - 3746 CLEAR
Contact Contact us	Contracto	r Information		
	*Name	CRW SYSTEMS INC	*Phone	(510) 620-6740
	*Address	450 Civic Center Plaza	*Email Address	noreply@ci.richmond.ca.us
	*City	RICHMOND	License or ID	5106206740
	*State	CA	*Zip	94804 -

Click the Next step button at the bottom of the page to go to step 3.

Step 3. Permit Fees. A Filing fee is automatically assessed but once reviewed additional filling fees may be incurred. Additional permit fees will be added by a permit technician based on the scope of work.

	HOME	DASHBOARD	VIEW/EDIT PROFILE	VIEW CART	LOG OUT	LOGGED IN AS	CRW SYSTEMS INC	
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Click the Next step button at the bottom, to proceed to the review and submit step.

Verify permit application details (Review the information prior to submitting)

Any additional attachments can be uploaded here. For large files over 50mb please refer to the document 'How to upload large files' on the Required Forms and instructions page.

	HOME I DASHBOARD I VIEWEDIT PROFILE I VIEW CART I LOG OUT LOGGED IN AS: CRW SYSTEMS INC
My Dashboard	Permit Application
Permit Application Apply/Submit Application Search for Permit Pay Fees Fees Estimator Issued Permits Report	STEP 1 STEP 2 STEP 3 REVIEW AND SUBMIT STEP 4 Application for a ONLINE BUILDING PERMIT APPLICATION Permit
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Inspections Schedule Cancel Scheduled	Subtype COMMERCIAL RICHMOND, CA 94804-1654 Description Put the lime in the Ib Value 15 000
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Violations Search Pay Fees	Applicant Information CRW SYSTEMS INC (510) 620-6866
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Shopping Cart PayAll Fees Paid Items	Attachments Owner Information RICHMOND CITY OF
Contact Contactus	1401 S MARINA WAY sonya_dajani@ci.richmond.ca.us To upload additional attachments click Here
	RICHMOND, CA 94604 - 4374
	Contractor Information
	450 Civic Center Plaza sonya dajani@ci.richmond.ca.us
	RICHMOND, CA 94804
	Review the information prior to submitting.
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Click on the

PROCEED TO PAYMENT

button to proceed to the check summary (cart) step

City of Richmond eTRAKiT Building Permit Application Process

Payment (Checkout Summary)

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Planning Applications • Search Projects • Pay Fees within the system. We are not responsible for additional fees due to fee increases, misinterpretations of th scope of the license/project/permit, etc. By applying and paying fees on line, by mail, or by person/courier, understand you are responsible for any and all fees applicable to your application/license/project/permit a time. Properties 	Fees Estimator Issued Permits Report	Checkout Summary The City of Richmond makes every effort to ensure that the fees are applied upd	ated and calculated correctly
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Click on the Pay now Button to view cart and complete transaction.

Credit Card Payment Details

Enter your credit card information

CITY OF Rick	hmoud CALIFORNIA	e e
		Order summary
 Pay with credit or debit card 		Total (USD): 128.00
Card Number		
Expiration Date		
What is this ?	Billing Address	
First name Last name		
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Click the Pay Now Button. You will be emailed a receipt

Your application has been received and will now be reviewed, and the permit type and subtype will be updated accordantly. You can follow the review process by clicking on the review tab. Once the fees are added and approved you will receive an email with the instructions on how to pay.



You should receive a confirmation email like the one shown below acknowledging receipt of your application.



At any time, once logged in, you can click on the Dashboard option to view all current activity in regards to licenses, permits projects and open issues. You can view the location, status, fees due or upload any documents needed to complete your application by clicking on the paper clip.

My Dashboard		Belou	Hello v is a Dashi	CRW SYSTI	EMS INC. T current ac	ctivities.		
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icense Apply for New Licenses	B20-00778	450 CIVIC	APPLICATION ONLINE BUILDING PERMIT APPLICATION		eTRAKIT- APPLIED		\$128.00	Ø
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By clicking the red circle X you will remove that activity from your dashboard. Only if paid and completed.

Paying Your Outstanding Permit Fees Tax Click here to login and pay

- Login: In order to pay fees, users must be logged in.
- Using your Dashboard: Click on the application number and then click on the Add Fees to Cart button.
- Find: Search for the Permit application that has outstanding fees to pay.
- Pay: Click on the Pay All Fees button.
- Shopping Cart: Confirm the Application you are about to pay, and then click on the **PROCEEDTO** CHECKOUT button.

Click on the **PROCEED TO PAYMENT** button